

CLAIMS

What is claimed is:

1. A method for determining the location of a user requesting services from a network site of a communications network, comprising:

receiving, at the network site, user information for identifying the user, and a first approximate location of the user;

5 determining, using the first approximate location of the user, a location service provider providing coverage for the first approximate user location;

causing the user's network station to call a predetermined telephone number for identifying the user;

10 receiving the user's call at the predetermined telephone number, and: (a) capturing the user's telephone number, and (b) obtaining identification information for identifying the user;

transmitting the user's telephone number to one of the telephony location service providers selected for determining a location of the user;

15 receiving from the selected telephony location service provider, a more precise location of the user; and

determining services to be provided to the user on the communications network according to the more precise location.

